

# Dionna Lunsford

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## EXPERIENCE

### Conduent, Raleigh, NC — *Customer service*

October 2017 - PRESENT

- Medicare Enrollment
- Inbound calls
- Specialized member services team

### RTI, Raleigh, NC — *Data Collector*

April 2018 - July 2018

- Outbound calls
- Inputting data in database
- Technical support
- Survey Interviewer

### Amazon, Durham, NC — *Warehouse Associate*

November 2016 - September 2017

- Water Spider
- Splitter
- Unload Shipment
- Smalls department
- Palette Jack

### Walgreens, Centreville, VA — *Overnight Stocker*

December 2015- May 2016

- Cashier
- Stock overnight shipment
- Photo center

### Extended Day, Arlington, VA — *Teachers Aide*

August 2014- December 2015

Supervision of Children 5-10 years of age

- Lunch Duty
- Activity plans for before and after school

### Target, Fairfax, VA — *Cashier*

February 2014- August 2015

- Cashier
- Food Court
- Customer Service

## SKILLS

My experience is based on my former jobs with Customer service ,children ,and also technical support. Experiencing those jobs taught me skills of Time Management , Organization , Responsibility, Verbal Communication , Making decisions , and Problem Solving. Also the skills, and knowledge that I can bring to the workplace is Leadership , Rapid Learning , People Orientation , Goal Orientation , and Organization

## EDUCATION

**T.C. Williams ,**  
**Alexandria, VA —**  
**Diploma**

High School Diploma

